GOVERNMENT OF INDIA
COMMUNICATIONS AND INFORMATION TECHNOLOGY
LOK SABHA

UNSTARRED QUESTION NO:3183
ANSWERED ON:21.03.2007
VOICE SMS FACILITY BY MTNL
Gawali Smt. Bhavana Pundlikrao

Will the Minister of COMMUNICATIONS AND INFORMATION TECHNOLOGY be pleased to state:

(a) whether the MTNL has any proposal to provide voice SMS facilities to its consumers;

(b) if so, the details thereof; and

(c) the time by which it is likely to come in force?

Answer

THE MINISTER OF STATE IN THE MINISTRY OF COMMUNICATIONS AND INFORMATION TECHNOLOGY (DR. SHAKEEL AHMAD)

(a) to (c) Sir, MTNL Delhi is already providing Voice Short Messaging Service (SMS) to cellular mobile customers. The service is IVRS based and has been launched on 18.12.2006. The applicable tariff is Rs. 2/- for composing and sending a voice SMS and no charges for retrieval of message by the recipient. In MTNL Delhi, trials are going on to launch voice SMS service by second vendor both for cellular mobile and PSTN customers.

In MTNL Mumbai, trials are also in progress to launch voice SMS service and it is likely to be launched in 1st Quarter of 2007-08.